



TOWN OF CANTON
FOUR MARKET STREET
P.O. BOX 168
COLLINSVILLE, CONNECTICUT 06022-0168

Citizen Request Management System Activated in Canton

As part of our continuing effort to maximize communication among Canton residents and Town government, an additional function of the Town's redesigned website has been activated. The Citizen Request Management component, known as QAlert, will enable residents the ability to report complaints, concerns and service requests directly to appropriate Staff for response. Residents may access QAlert through this page of the Town's website. The link, listed as "QAlert-Citizen Service Requests," is located on the left hand side of this Welcome page and will provide guidance through the simple reporting process. Those utilizing the system are required to provide your name and contact information along with the issue and/ or concern. Upon entry, the Alert will be immediately transmitted to the appropriate Department for response. One feature of the system, the ability to send attachments is under construction by the vendor. When this feature becomes available, we will notify you of the capability.

The QAlert component of the Town's website is just one more method for residents to communicate directly with the General Government. As always, the Town of Canton staff remains available to speak with concerned residents by telephone or in person at Town offices. Be sure to check it out and give it a try the next time a question or concern arises. Questions regarding the process may be directed to the Town Clerk's Office at (860) 693-7870.