



CANTON POLICE DEPARTMENT



Monthly Fraud and Community Safety Alerts Social Security Benefits

Do you collect Social Security? A new scam is targeting YOU!

How It Works:

- A scammer calls from a 323 area code posing as a Social Security Administration (SSA) employee.
- In some instances, the scammer tells the victim he or she is due a cost-of-living adjustment increase in their Social Security benefit.
- The caller then tries to get the victim to “verify” their Social Security number, name, date of birth, parents’ name and other personal information.
- If the scammer succeeds, they use the information to make changes to the victim’s direct deposit, address, and telephone information.

What You Should Know:

- The SSA does occasionally call people for customer service purposes.
- Only in very limited situations, usually known by the person being called, will the SSA ask to confirm personal information.

What You Should Know:

- Never provide information such as your Social Security number or bank account numbers to unknown people over the phone or internet unless you are certain who is receiving it.
- If you have questions about any SSA communication (a call, letter, email or text) contact your local Social Security office or 1-800-772-1213.
- Report suspicious calls to the Office of the Inspector General at 1-800-269-0271 or online at <https://oig.ssa.gov/report>.